

Your training file, built lesson by lesson

How the QuadCo enterprise program serves the education and training requirement of the Joint Commission's Responsible Use of AI in Healthcare certification

The Quadrant Company · September 3rd, 2026 · for sponsors, quality officers and accreditation directors

01 // The requirement, in plain words

The Joint Commission released its Responsible Use of AI in Healthcare certification on June 1st, 2026. It is voluntary. It certifies a hospital or health system, and it does not require Joint Commission accreditation to apply. Its standards sit in 5 domains. The fifth is transparency, education and training, and it asks an organization to show that its people were educated on the AI tools it uses.

The public texts behind that domain are the Joint Commission and Coalition for Health AI guidance of September 2025, whose Element 7 is Education and Training, and the CHAI governance playbooks of May 2026, whose component 8 is Education, Training and Feedback. Read together, they ask an organization to show 9 things. We call them R1 to R9.

What we are, and what we are not. The certification is yours. A reviewer scores your organization, never a vendor. QuadCo is the education program you present as your evidence under the education and training domain, and the record that goes in your file. We do not represent that you will attain any certification, and no certification body has approved or endorsed QuadCo or its curriculum.

02 // The 9 things a reviewer will ask you to show

#	THE REQUIREMENT	THE WORDS BEHIND IT
R1	Your leaders can show they know your AI policy	Users "demonstrate familiarity with the organization's applicable policies and procedures governing AI"
R2	Which people may use which AI tool is written down	Define and document authorization by tool
R3	Your leaders were trained on each tool you run, its limits and its guidelines	"Train clinicians and staff who will leverage AI-enabled technology on the proper use of AI tools and any limitations or guidelines for use." "Role-specific training"
R4	Everyone has foundational AI literacy and a shared vocabulary	"Education initiatives focused on AI literacy and change management to upskill all staff," including "establishing a common terminology around AI tools"
R5	Your people can reach each tool's information, including its model card	"Access to relevant information about the AI tool and its use." Model cards for those who review tools
R6	Training matches the tool's risk, comes before access where it matters, and stays current	Role based training before access, proportional to risk, refreshed as tools change. Staff know when human judgment must intervene
R7	Your people know how to report a problem with an AI tool, and the loop closes	Capture incident reports. Treat AI safety events like patient safety events
R8	Patients and families are told when AI touches their care	Disclose and educate patients and families on the use of AI tools
R9	You can hand a reviewer the roster, the content, the scores, the attestations and the refresh dates	How every Joint Commission review runs: document review and staff interviews

Quotations are from the September 2025 guidance. The certification manual's numbered elements of performance are available from the Joint Commission to applicants. When your organization holds the manual, we map to its element numbers at your kickoff.

03 // What the program does for each one

Your leaders take 6 chapters on the QuadCo app, about 7 hours, 8 to 10 minutes a lesson, on a phone or a desk. Chapters 1 to 4 are QuadCo's. Chapters 5 and 6 are written for your organization from a 20 minute intake. Every lesson ends on a graded question. 4 lessons and 1 chapter carry the requirements directly.

#	THE LESSON OR FEATURE	WHAT YOUR LEADER DOES	WHAT LANDS IN YOUR FILE
R1	Lesson 4.4, your policy, read and attested. Your own AI policy, quoted. 3 rules a leader must know. 3 questions on them. 1 attestation	Reads the 3 rules, answers the 3 questions, attests by name that they read your policy, version named	Attestation date, score out of 3, policy version, per leader
R2	The intake and the record. You name each AI tool you run and the roles allowed to use it	Sees, in Chapter 5, who is authorized on each tool	Authorized tools by role, per leader
R3	Chapter 5 tool lessons. 1 lesson per tool you run, up to 3, in your order: what it does, where it is used, what it cannot do, who may use it, and the human check on its output	Completes the lesson on each tool that applies to their role	Completion date per tool lesson
R4	Chapters 1 to 3. What a model is, the 3 types, why it invents, the consumer versus enterprise line, the 5 tools, problem solving, Operategy™. The QuadCo AI Terminology Standard, or your glossary	Finishes 3 chapters and passes 3 chapter tests	Chapter completions, scores, contact hours, the terminology standard on file
R5	Lesson 1.8, Reading the Label. The model card, the 6 fields that matter, the 3 questions to ask when the card is blank. Your own tool's card is the worked example where you have one	Reads a real card and answers a graded question on it	Completion, and the card reference per tool
R6	Lessons 4.2 and 4.6, the risk tier on every tool lesson, and the annual refresh. Human in the loop as 3 designs. Risk tiering in 2 questions and 4 lanes. Each tool lesson flagged clinical or administrative. A 60 minute refresh lesson every September, or every 6 months if you choose	Learns where a human must intervene, and returns each year	Risk tier per tool, refresh due date per leader, refresh completion

#	THE LESSON OR FEATURE	WHAT YOUR LEADER DOES	WHAT LANDS IN YOUR FILE
R7	Lesson 4.9, Reporting an AI Safety Event. What counts, your own reporting system by name, the blinded report, the FDA line. A feedback prompt at the end of every tool lesson	Learns your path and where the loop closes	Completion of 4.9, your reporting path on file
R8	Lesson 4.8, What the Patient Is Owed. Disclosure, consent language, when notification is mandatory, and what your organization does today	Learns what a family is told and when	Completion of 4.8, your disclosure practice on file
R9	The Leader AI Education Record. Exported by your sponsor any day, as a spreadsheet and as a signed PDF	Nothing. The app measures it	The record itself, 13 columns, never edited by hand

04 // The record

One row per leader. Exported by your sponsor from the app any day, sent to the person you name monthly and at the end of each cohort.

COLUMN	WHAT IT HOLDS
Name and role title	From your roster
Chapters complete, lessons complete	Measured by the app
Contact hours	Completed lessons at 10 minutes each, to the quarter hour
Chapter test scores, pass or fail	Against the pass mark you set at intake, 70% or 80%
Policy attestation	Date, score out of 3, policy version
Authorized tools	From your intake, matched to the leader's role
Tool lessons complete	1 column per tool you run

COLUMN	WHAT IT HOLDS
Certificate number	Verifiable at app.thequadco.ai/verify
Refresh due	Computed from the cadence you chose
Last active	Measured by the app

The cover page names your organization, your governance owner, the policy version, the pass mark, the refresh cadence, the export date and the recipient. The footer reads: Prepared for the organization's AI governance file. Education and training domain.

05 // What the intake asks, so the program can do this

About 20 minutes, and nothing in this section is required. Whether you are preparing for the certification and your survey window. Who owns AI governance and whether a committee exists. Your AI policy, its status and its version. Each AI tool already in use: where, what it does, clinical or administrative, who may use it, and whether a model card exists. How a staff member reports a problem with an AI tool today, and the name of that system. How patients are told when AI touches their care. Your pass mark, your refresh cadence, your terminology choice, and who receives the record.

A sponsor who skips the section still gets every lesson. The gaps are named at the kickoff, and the lessons say plainly where your organization has no policy or no path yet, because a reviewer will find that out anyway and a lesson that says so is evidence of its own.

06 // What we do not claim

We do not claim that QuadCo or this curriculum is Joint Commission approved, certified, accredited or compliant. We do not claim that completing the program will attain the certification for you. The other 4 domains, governance, data management, risk and bias, and monitoring, are yours, and we teach your leaders what they contain without doing them for you. Everyone in your organization who does not hold a leader seat is outside this program until AI Basics for the Whole

Workforce, our 45 minute module for all staff, is available, and we will tell you the date when we have it.

What we do claim, in the only words we use: the program is designed to align with the education and training element of the Joint Commission and Coalition for Health AI guidance on the Responsible Use of AI in Healthcare, and every organization seat produces a training record with contact hours, scores, attestations and refresh dates that your governance file can hold.

07 // Sources

- The Joint Commission and the Coalition for Health AI, Guidance on the Responsible Use of AI in Healthcare, September 2025, Element 7, Education and Training:
<https://digitalassets.jointcommission.org/api/public/content/dcfcf4f1a0cc45cdb526b3cb034c68c2>
 - The Joint Commission, Responsible Use of AI in Healthcare certification, released June 1st, 2026: <https://www.jointcommission.org/en-us/certification/responsible-use-of-ai-in-healthcare>
 - The Coalition for Health AI, AI Governance Playbooks, May 2026, component 8, Education, Training and Feedback: <https://www.chai.org/workgroup/cross-cutting/ai-governance>
 - Healthcare IT News, June 2nd, 2026, the 5 domains:
<https://www.healthcareitnews.com/news/joint-commission-intros-new-voluntary-ai-responsibility-certification>
-

A healthcare system led by operators who have mastered AI to reclaim their time, scale their expertise, and redefine the standard of patient care for their communities.

